



Terms of use

Effective Date: **1/09/2025**

Introduction

Welcome to [Mbibo.com](https://mbibo.com). By accessing or using our website or other Mbibo platforms, you agree to be bound by these Terms of Use. Please read them carefully. If you do not agree, you may not use our platform.

About Mbibo

Mbibo is an Agri-supply chain data platform owned and operated by Farmchat Technologies Ltd, a company registered in Uganda. The platform enables produce buyers (individuals, businesses, and organizations) and other agricultural companies and organizations to access accurate, reliable and ground-truth data to optimize their operations, improve efficiency and productivity and offer better services to farmers.

Company Details:

Farmchat Technologies Ltd

Block 221, Naalya Estates

P.O. Box 400102 Kampala, Uganda

Email: info@mbibo.com

Eligibility

You must be at least 18 years old and legally capable of entering into binding contracts to use Mbibo. By using the platform, you confirm that you meet these requirements.

Account Registration

To access certain features, you may be required to register an account and provide accurate, current, and complete information. You are responsible for maintaining the confidentiality of your account credentials. You agree to immediately notify us of any unauthorized use of your account.

Acceptable Use

When using Mbibo, you agree to:

- Use the platform only for lawful purposes.
- Not misuse, interfere with, or disrupt the platform's operation.
- Not upload false, misleading, or fraudulent data.
- Respect the rights and data privacy of farmers, buyers, organizations and community agents.
- We reserve the right to suspend or terminate your access if you violate these Terms.

Data and Privacy

Our collection, use, and protection of your personal data is governed by our Privacy Policy. By using Mbibo, you consent to our data practices as described in that policy. You can access our Privacy Policy using this link.

Intellectual Property

All content, software, trademarks, and materials on Mbibo are the property of Farmchat Technologies Ltd or its licensors. You may not copy, reproduce, modify, distribute, or exploit any content without our prior written permission.

Disclaimers

Mbibo is provided “as is” and “as available” without warranties of any kind. We do not guarantee that the platform will be error-free, secure, or uninterrupted. We are not responsible for any losses resulting from offline transactions or interactions between buyers, organizations, farmers, and community agents outside of our platforms, unless those transactions or interactions were carried out on Mbibo platforms.

Limitation of Liability

To the fullest extent permitted by law, Farmchat Technologies Ltd shall not be liable for any indirect, incidental, special, or consequential damages arising out of or related to your use of Mbibo.

Indemnification

You agree to indemnify and hold harmless Farmchat Technologies Ltd, its directors, employees, and affiliates from any claims, damages, or expenses arising from your use of Mbibo or your violation of these Terms.

Termination

We may suspend or terminate your access to Mbibo at any time, without notice, if you violate these Terms or engage in any conduct that could harm our platform or users.

Governing Law

These Terms are governed by the laws of Uganda. Any disputes shall be subject to the exclusive jurisdiction of the courts of Uganda.

Changes to These Terms

We may update these Terms from time to time. The latest version will be posted on our website with the updated effective date. Continued use of Mbibo constitutes your acceptance of any changes.

Contact Us

If you have any questions about these Terms, please contact us at:

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